

LPM WSQ : The Facilitative Leader of Self-Managed Teams (SF)

*Participants will be awarded the **Statement of Attainment** for
RET-PMD-4005-1.1 Personal Effectiveness
upon successful completion of the course.*

Course Objective

This course is designed for managers to enhance their effectiveness as a leader of self-managed teams. It will equip managers with the skills and knowledge to work effectively with their team leaders.

Target Audience

Managers

Course Outline

➤ Essence of Facilitative Leadership

- The changing economic landscape
- Mission, roles and responsibilities of the leader
- Traditional forms of leadership vs Facilitative Leadership
- Manager's role as a facilitative leader of self-managed teams
- Three core values of facilitative leaders

➤ Making the Connection

- Importance of effective communication
- Communication models, methods and techniques
- Principles of facilitative communication and motivation

➤ Applying Influence in Decision-making

- Influencing decision-making
- Decision making models, methods and techniques
- Negotiation and influencing techniques

➤ Commitment to Self-Development

- Critical Self-reflection
- Models and methods for undertaking self-assessment
- Models and methods for working with emotional intelligence

Methodology

Short Lecture, Case Study, Group Discussions, Role Play and Reflection & Journaling

Trainer Profile

With more than 20 years of experience in regional and business team management, Patrick Lim believes in developing his team members by equipping them with the right skills and motivation and demonstrating strong leadership to achieve team performance. He empowers his teams and includes them in the decision making process in order to leverage their ideas and strengths. This has resulted in significant achievement and teams that are highly motivated and driven to succeed. His practical insights and expertise in the results driven corporate arena will prove invaluable in leading teams toward organisational excellence.

Please refer to SNEF website for available dates

Duration : 2 days, 9am to 6pm (16 hours)

Course Venue : SNEF Corporate Learning Centre @ Tanglin

Register online at SNEF website www.snef.org.sg

Click on 'Training' and Course Category '**Leadership**'

❖ **50% Course Fee Subsidy (SC aged ≤ 39/ SPR/ LTVP+ Holders)**

❖ **70% Course Fee Subsidy (SC aged ≥ 40/ SMEs)**

❖ **Absentee Payroll (AP)
\$4.50 per hour, capped at \$100,000 per enterprise per calendar year**

SME	NON-SME	SELF-SPONSORED	Full Course Fee	Training Grant	Amount Payable
- All SC, SPR & LTVP+	- SC aged ≥ 40		\$481.50	\$315.00	\$166.50
	- SC aged ≤ 39		\$481.50	\$225.00	\$256.50
	- All SPR				
	- LTVP+				

All prices stated are inclusive of 7% GST

SC : Singapore Citizen

SPR : Singapore Permanent Resident

LTVP+: Long Term Visit Pass Plus Holders

: Not Applicable

SMEs : Defined as companies with:

(i) at least 30% local shareholding; AND

(ii) Group annual sales turnover of not more than \$100 million OR Group employment size of not more than 200 employees.

Funding Eligibility

In order to enjoy the funding, participants need to fulfill the following requirements:

1. Singapore Citizens, Singapore Permanent Residents (SPRs) or Long Term Visit Pass Plus (LTVP+) Holders
2. Attain at least 75% course attendance
3. Successfully complete assessment & certified as competent
4. Have not enjoyed funding for the same course before. **Note: This course is equivalent to Develop Self to Maintain Professional Competence at Managerial Level (LPM-PER-401C-0)**
5. For company-sponsored participants, training is fully sponsored by companies, which are registered or incorporated in Singapore
6. Sponsoring company is the direct employer who is contributing CPF for the registered Singapore Citizens or Singapore Permanent Residents (SPRs) participant

For training conducted outside working hours, AP funding is given to the employers to defray the overtime pay that was paid to their employees. Hence to qualify for AP funding, employers must have in place a Human Resource (HR) policy which provides for the payment of overtime pay to employees for these training hours and pay their employees overtime pay for these hours, in accordance with the HR policy.

Enquiries:

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