

Resiliency Quotient Leadership

Companies operate in environments where ambiguity and uncertainty are at all-time highs. Leaders must embrace uncertainty and see through the ambiguity to find previously unseen opportunities by taking the step back and understanding the ambiguity and uncertainty exist.

Executive presence is not about selling a business transaction or showcasing knowledge, capabilities, and skill sets but to lead business transformation. If today's leaders are responsible to guide business transformation, businesses should not define how leaders act, influence and create momentum in search of future growth. It is in these extraordinary times that we need extraordinary leaders who are resilient, willing to learn from mistakes and turning every challenge into a learning experience, to create an environment that brings out the best in people through a journey of adapting, learning, experiencing and growth.

Course Objective

Develop resilient leadership to enable transformation in their organisation's culture with Resiliency Quotient mindset.

Target Audience

This program is highly recommended for managers, executives and supervisors, whose job requires them to lead, motivate and inspire employees to achieve higher productivity and better performance in the workplace.

Course Outline

- 4-Pillars Strategic approach to becoming a Resiliency Quotient Leader
- Developing a Resilient Culture with L.E.A.D. strategic approach
- Applying Business Resiliency Framework to thrive on extraordinary times
- Applying the 4-Pillars strategic approach to differentiate and taking advantage of challenging times to transforming the business
- Building a culture of resilience with positive emotionality to operate in this new normal business environment where ambiguity and uncertainty are high
- Applying and implementing the Business Resiliency Framework turning our obstacles into opportunities

Methodology

Mini lecture, case study and exercise.

Course Fees

Fees Type	Full Fees (inclusive 7% GST):
Member	\$481.50
Non-member	\$588.50

Trainer

Peter Ng is an Associate Training Consultant of SNEF. He delivers over 60 programs a year in Singapore and the Asia region. Several of his articles has been published in the local newspaper, The Straits Times, dealing with quality service, managing customers' expectations, communication, and self-motivation. His delivery on "Customer Emotional Connectivity" has awarded him "Speaker of the Year" at the Service Quality Institute Convention, held in Cancun City, Mexico, on August 25, 2000. He inspires his audiences to greater levels of achievement by stimulating the human potential and using powerful delivery and new insights to teach and motivate. Peter holds a Master of Arts degree in Tertiary, Adult & Continuing Education, University of Hull, UK.

Dates (2021) : 5-6 July and 25-26 Oct
 Duration : 2 days, 9am to 5pm (14 hours)
 Course Venue : SNEF CLC

Register online at SNEF website www.snef.org.sg
 Click on 'Training' and Course Category '**Leadership**'

Enquiries:

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