



Inspiring Trust Through Tough Times

1 Day Live-Online

CHALLENGE

The vital currency in today's connected, collaborative world is trust, especially during times of change and uncertainty. Like any other discipline, creating trust is a learnable skill, and with the tenets laid out by Stephen M.R. Covey in his best-selling book *The Speed of Trust*, your organisation can forego the slow, time-killing bureaucracies put in place because of mistrust, and start accelerating your business, and your bottom line, by moving at the speed of trust.

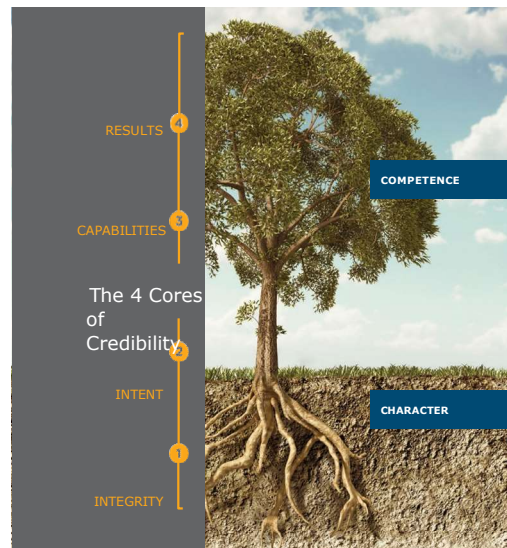
SOLUTION

Replace suspicion with productivity and uncertainty with prosperity through trust. With high trust, communication, creativity, and engagement improve. Productivity speeds up and costs decrease as attention is redirected toward objectives instead of suspicion and frustration.

Everyone contributes to a high-trust organisation.

In the 1-day live-online session, participants identify and address "trust gaps" in their personal credibility and relationships at work. Using "real work" situations, participants:

- Practice the 13 Behaviours of High Trust to develop, restore, and extend trust.
- Create a Trust Action Plan to increase personal credibility and influence.
- Practice communicating transparently, respectfully, and directly.
- Identify how to extend appropriate levels of trust with co-workers.
- Improve their track record of keeping commitments through a Peer Accountability Process.

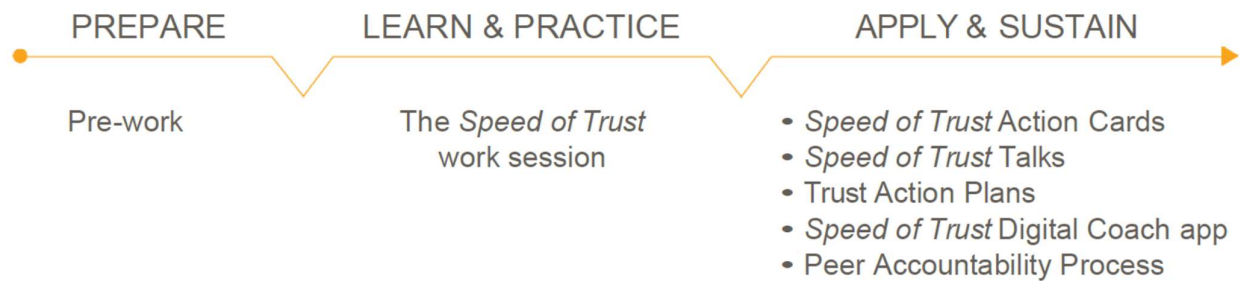


"You may not be able to control everything, but you can influence certain things. Trust starts with you."

- STEPHEN M. R. COVEY, Author, *The Speed of Trust*



LEARNING MAP



LEARNING OUTCOMES

When trust is low, individuals become suspicious of each other, their boss, and of the organisation. They guard communication, speculate, and disengage. As a result, productivity grinds to a crawl and costs increase.

When trust is high, communication, creativity, and engagement improve. Productivity speeds up and costs decrease as attention is redirected toward objectives instead of suspicion and frustration.

This session gives participants the language, behaviours, and tools they need to increase their personal credibility and develop trusting relationships that lead to sustainable results.

It gives participants the ability to build trust and accelerate the speed at which they establish it with clients, colleagues, and partners.

Participants will be able to:

THE CASE FOR TRUST

Build their own case for trust by identifying the impact of Trust Taxes and Trust Dividends on their current work projects.

SELF TRUST THE PRINCIPLE OF CREDIBILITY

Model trust through character and competence and take responsibility for increasing their own personal credibility.

RELATIONSHIP TRUST THE PRINCIPLE OF BEHAVIOURS

Replace counterfeit behaviours with the 13 Behaviours of High Trust to develop, restore, and extend trust in key relationships.

Trust is the essential ingredient for any high-performance, successful organisation.

For more information, please contact us at (65) 6819 9400 or email to info@franklincovey.com.sg

Time: 9am to 3pm (There will be 3 sessions in a day and each session is about 90minutes)

Program Fee: S\$550.00 per pax (*Prevailing 7% GST applies)

If you are interested, you may click on <https://snef.org.sg/digitallearning/> to register!



In partnership with:



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