

Online via (Zoom) Maximizing Performance Through Coaching

In the current fast paced and volatile work environment, Managers face the challenge of maximizing the performance of the fellow team members in achieving desired results and maintaining the relationship

28 May 2020 - Session 1 (3 hours, 9.30am -12.30pm)

29 May 2020- Session 2 (3hours, 9.30am -12.30pm)

Course Fee: \$299.60 (Inclusive of 7% GST)



Register online at www.snef.org.sg under 'Training' and Course Category 'SNEFdigital'

Session 1

- Administration
- Introduction to what is coaching
 - What is coaching?
 - Why do we coach?
 - Who should we coach?
- Preparing to Coach
 - Getting Ready as a Coach
 - Engaging the Staff identified for Coaching
- Wrapping up for Day 1
 - Q&A
 - Summary
 - Set Induction for Day 2

Session 2

- Administration
- The Coaching Process - Skills based Model
 - The Coaching Cycle: N.E.D.P.E
 - Video + Discussion
- The Coaching Process - Knowledge and Attitude based Model
 - The Coaching Cycle: G.R.O.W
 - Video + Discussion
 - Pitfalls of Coaching Process
 - Tips to be a great Coach
- Wrap Up for Day 2
 - Q&A
 - Summary
 - Personal Action Planning
 - Evaluation

At the end of the course:

- Define Coaching comparing with Teaching, Training, Counseling, and Mentoring
- Recognize the developmental aspects Coaching Provides
- Identify the different factors affecting staff performance.
- Engage the Staff to facilitate the Coaching Process
- Comprehend the Coaching Model for Skills based performance issues
- Comprehend the Coaching Model for Knowledge & Attitude based performance issues.
- Tips and Pitfalls of Coaches in Coaching Processes

Trainer: David Ong



David has more than 25 years of Managing, Developing and Training Human Capital both local and regional countries which includes, Japan, Korea, Myanmar, Bhutan, Hong Kong, Malaysia, Indonesia, Thailand, Vietnam and various provinces of China.

His vast training experiences and travels make him a close Business Consultant with numerous corporations, collaborating them in their Organization Development in areas related to:

- Organization Path Finding
- Alignment
- Implementation
- HR Business Partner
- Human Capital Development

David has partnered numerous MNCs and SMEs across Asia Pacific Region.