

# Employee Engagement and Well-Being: Theory and Practices (Online)

## INTRODUCTION

Employee engagement is a workplace approach resulting in the right conditions for all members of an organisation to give of their best each day, committed to their organisation's goals and values, motivated to contribute to organisational success, with an enhanced sense of their own well-being. This improves productivity and as an outcome, improves business profits.

In many situations, engagement is mixed with climate and culture. However, engagement looks beyond that and seeks to understand the gaps and pain points of workers in maximising their efforts.

Covid-19 has changed how work is done and this affects the practices required to help employee remain engaged. More short term methods need to be applied before top talents are lost. Well being also becomes important as the proportion of work done via telecommuting increases.

This course will allow participants to understand how employee engagement and well being can be measured, monitored, surveyed and improved. Practices of improving short term employee effectiveness and well being through this current pandemic will also be shared. Beyond practices, this course also looks into structures and procedures required to support employees. This is all in view of improving business outcomes.

## COURSE OUTLINE

- Employee Engagement: How it benefits Workplace Productivity
- Employee Effectiveness Theory
- Best Practices in Employee Effectiveness
- Employee Well Being Practices
- Mental Health and Telecommuting Effectiveness
- Survey Questionnaire and Process
- Effectiveness Tools and Methods Post Covid-19

## TARGET AUDIENCE

HR Executives, Managers and Business Partners who seek to improve workplace productivity by finding out gaps employee engagement and well being.

Line Managers and Business Unit leaders are also welcomed to attend to help build the right environment for business growth.

## SPEAKER'S PROFILE

**Mr Freddy Liew** is an award recipient of the SNEF-STEPHEN LEE AWARD for leadership development in Tripartism and Industrial Relations. He is currently in the Industrial and Workplace Relations Department.

His areas of expertise include HR analytics, compensation and benefits, work measurement and labour-management relations. Prior to SNEF, Freddy worked with a top HR consulting firm where he did projects on HR analytics, engagement and climate, workforce planning and performance management for Fortune 500 companies. He is also currently working on Human Resource, Industrial Relations and Employee Relations matters.

Freddy graduated from Nanyang Technological University with Honours in Mathematics and Economics. He also holds a Master of Science in Economics from the Singapore Management University, as well as a Post-Graduate Diploma in Education from the National Institute of Education.

Please refer to SNEF website for available dates

Duration : 9am – 12noon (3 hours)

Virtual Classroom: ZOOM App

Course fee : \$192.60 (Inclusive 7% GST)

**Register online at SNEF website [www.snef.org.sg](http://www.snef.org.sg)  
Click on Training >> Course Categories >> SNEFdigital >>  
Non Funded Courses >> View Course Dates/Registration**

### Enquiries:

Evelyn DID: 6827 6971 / Training hotline: 6827 6927

Email : [evelyn\\_tan@snef.org.sg](mailto:evelyn_tan@snef.org.sg)