

Leadership with Mentoring

Course Objective

The Art of Mentoring-Leadership takes the art and science of understanding employees individually and tapping into your true potentials for maximum effectiveness. Every knowledge worker in a modern organization is an 'executive' if, by virtue of his or her position or knowledge, he or she is responsible for a contribution that materially affects the capacity of the organization to perform and to obtain results. Discover the ASTIR® behavioral changing methodology will help double your employees' effectiveness and increases efficiency in getting the tasks accomplished with much more positive mental attitude, greater level of self-discipline, and developing better relationships – and be a dynamic achiever.

Target Audience

This program is highly recommended for managers, executives and supervisors, whose job requires them to lead, motivate and inspire employees to achieve higher productivity and better performance in the workplace.

Course Outline

➤ The Dynamics of Mentoring-Leadership

- What is objectives of Mentoring-Leadership

➤ Getting Maximum Performance from Employees

- Eight conditions for maximum effort and results from employees
- Thinking Patterns and Success
- The Sabotaging Mind
- Understand the Power of Daily Guiding Principles

➤ Increasing Employee's Efficiency and Effectiveness with ASTIR®

- Understanding ASTIR Behavioral Changing Methodology
- Tapping into Individual's Talents and Potentials

➤ Analyze

- Importance of Standards of Performance
- Mentoring-Leading Communications
- Linking 'Pain' and 'Pleasure' Shapes your Behavioral Pattern
- Minimizing Doubts, Fears, and Distractions

➤ Self-Understanding

- Identifying Personal Standards and Key Skills
- Seven Steps Formula for Goal Setting

➤ Taking Charge

- The Pursuit of Joy and Setting Daily-Goals
- Developing an Environment of Success

➤ Initiate

- Develop a Sense of Urgency and Commitment
- Building Up Confidence

➤ Response

- Focus on Contribution and Continuous Learning
- Focus on Solutions
- Separate the People from the Problem

Methodology

Mini lecture, case study and exercise.

Dates (2020) : Pls refer to snef website
 Duration : 2 days, 9am to 5pm (14 hours)
 Course Venue : SNEF CLC @ Tanglin / SNEF HQ Paya
 Lebar Square

Register online at SNEF website www.snef.org.sg
 Click on 'Training' and Course Category 'Leadership'

Course Fees

Fees Type	Full Fees (inclusive 7% GST):
Member	\$428.00
Non-member	\$535.00

Trainer

Peter Ng is an Associate Training Consultant of SNEF. He delivers over 60 programs a year in Singapore and the Asia region. Several of his articles has been published in the local newspaper, The Straits Times, dealing with quality service, managing customers' expectations, communication, and self-motivation. His delivery on "Customer Emotional Connectivity" has awarded him "Speaker of the Year" at the Service Quality Institute Convention, held in Cancun City, Mexico, on August 25, 2000. He inspires his audiences to greater levels of achievement by stimulating the human potential and using powerful delivery and new insights to teach and motivate. Peter holds a Master of Arts degree in Tertiary, Adult & Continuing Education, University of Hull, UK.

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