

Santa Giving

Frequently Asked Questions

General Details

Where will Santa Giving be held?

Santa Giving is a distance-based challenge which you can attempt at your own time and convenience during the challenge period.

Is there a minimum or maximum time for each session?

No, each session can be as long or short as you would like.

Can I accumulate distance from multiple sessions?

Yes, distance from multiple sessions can be accumulated.

Is there a limit to how many sessions I can combine?

No, you can combine as many sessions as you like.

Is there a minimum distance that I need to accumulate?

Any form of exercise is encouraged. Whilst there is no minimum distance required to participate, rewards and prizes will only be awarded upon the accumulation of the minimum distance of your chosen category.

Registration

How do I register for Santa Giving?

Register through the 42Race platform. If you do not have a 42Race account, you can create an account for free. Once you have an account, log in and register via the [Santa Giving event webpage](#). Note that the country indicated in your profile will need to be set to “Singapore” as this event is restricted to Singapore-based participants.

42Race Platform

Do I need to have a 42Race account to participate?

Yes, Santa Giving is a distance-based thematic challenge which is facilitated through the 42Race platform. A 42Race account is required for the use of the platform.

How do I sign up for a 42Race account?

You can sign up for an account through the [42Race website](#) or 42Race mobile app.

Do I need to use the 42Race mobile app?

No, whilst the 42Race mobile app is the preferred mode of submission as it facilitates the automatic syncing of activities from your mobile devices, you may upload your activity via the 42Race web app.

Where can I download the 42Race mobile app from?

You can download the 42Race mobile app from the [Google Play Store](#) (Android) or [Apple App Store](#) (iOS).

Do I have to have certain settings enabled on my mobile device during the challenge?

You will need to have Global Positioning System (GPS) and location services enabled.

Rewards

When and how will I be receiving the rewards for Santa Giving?

42Race, Health Promotion Board & SNEF will tabulate, check, and verify the results after the end of the challenge period. To allow time for these and to process the transfer of rewards, eligible participants can expect to receive their rewards around two months after the end of the challenge period. SNEF will inform participants of their respective rewards and how the rewards can be redeemed.